

ISO 9001:2015

An Audit Approach (Self-Study)

Introduction:

The course focuses on what to look for and what types of evidence to expect in regard to each clause of the ISO 9001:2015 standard.

Each clause of the standard is interpreted, followed by an explanation of an audit approach to the related clause. Particular emphasis is focused on strategic analysis and the context of the organisation, risk-based thinking and business process management.

Course outcomes:

- Audit ISO 9001:2015 requirements.
- Appreciate the tools used to establish the context of the organisation.
- Assess risk management techniques, as used to apply risk-based thinking to a quality management system.
- Understand business process management and the use of the process approach in quality management systems.

Who should attend:

- Auditors with existing knowledge of ISO 9001:2008 with a need to upgrade their skills and understanding to audit conformance with the requirements of ISO 9001:2015.
- Portfolios with responsibility for business assurance.
- Personnel responsible for internal or supplier audits.

Benefits:

- Material is developed by registered lead auditors serving on ISO/TC 176 committees, input to course design is also from literature review of observing member bodies.
- In-depth understanding of the new standard and how it should be audited.
- Broad view of how conformance may be achieved.
- Examples of tools and templates used for identification of context, risk and opportunity identification, action plans and response to requirements for QMS processes.
- Study in your own time, at your own pace, in a location of your choosing.
- Clearly spoken, easy to understand English.

Knowledge of the requirements of the ISO 9001:2015 standard is delivered through a series of pre-recorded videos that interpret the requirements of the standard. The videos are about 30 minutes or shorter. This information is further supplemented by downloadable notes and templates.

The full course duration is ± 13 hours. A series of exercises and assessments reinforce the learning provided by each module, followed by a final examination. Students obtaining a 70% or more for the exam will receive a certificate of successful completion.

Students have 60 days to complete the course, from date of commencement.

Although not entirely essential, for best benefit, candidates are encouraged to use an original copy of the standard in order to review its content in conjunction with this presentation.

The standard is not provided as part of the courseware and should therefore be obtained from your national standards body or from www.iso.org