



# ISO 9001:2015

## Introduction and Overview (Blended)

COURSE SYNOPSIS

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### Introduction:

The course is designed to address the needs of a busy executive that has limited time to get to know the requirements of ISO 9001:2015. The interpretation of every clause of the standard targets those who have very limited or no understanding of ISO 9001.

The clauses of the standard are explained using the context of a business environment but may be applied to any organisation irrespective of type or size.

Blended learning offers the freedom of self-study combined with access to a facilitator.

### Course outcomes:

- Familiarity with the requirements of the standard at the level required to make informed implementation decisions.
- Understand the obligations of top management.
- Satisfy the ISO 9001 requirements for awareness training relating to the standard.

### Who should attend:

- Top management
- Anyone in a management or supervisory role that manages business processes subject to requirements of the standard.

### Benefits:

- View video presentations within a relaxed timeframe between set milestones, at a location of your choosing. Then interact with a facilitator and other delegates to engage in live discussion.
- Clearly spoken, easy to understand language.
- Facilitators are all extensively experienced in both implementing and auditing environmental management systems.
- Satisfy ISO 9001 requirements for proof of awareness.

Knowledge of the requirements of the ISO 9001:2015 standard is delivered through a series of pre-recorded video presentations that interpret the requirements of the standard. This information is further supplemented by written notes and live answers to your questions in the format of a webinar.

The video presentations are delivered in segments of about 20 minutes or shorter. The full run time is less than 2 hours. Two live Q&A sessions are delivered on appointed days. A series of multiple choice questions supplement the learning provided by each module.

For best benefit, candidates are encouraged to use an original copy of the standard in order to review its content in conjunction with this presentation and associated course notes.

The ISO 9001:2015 standard is not provided as part of the courseware and should therefore be obtained before course commencement from your national standards body or from [www.iso.org](http://www.iso.org)

Learning is reinforced with assessment derived from each module.  
A 70% aggregate or more, will gain a certificate of successful completion.